



Terms and Conditions of Website Use

1. Identification of the Website Owner

This document governs access to and use of the website <https://tarss.com.co> (hereinafter, the “Website”), operated by SKY CODE S.A.S., registered under NIT 902029442, domiciled in Ibagué, Tolima, Colombia, owner of the TARSS trademark.

2. Purpose of the Website

The Website is intended to provide information about the services offered by TARSS, as well as to facilitate contact with potential clients through forms, direct channels, and other communication mechanisms.

The Website does not, by itself, constitute the provision of the TARSS technological service, which is subject to independent terms and conditions.

3. Acceptance of Terms

Access to, browsing of, and use of the Website implies full and unreserved acceptance of these Terms and Conditions.

The user declares that they have read, understood, and accepted this document when interacting with the Website or submitting information through its forms.

4. Use of the Website

The user agrees to use the Website in accordance with the law, good faith, and public order.

The following are prohibited:

- Using the Website for unlawful, fraudulent, or deceptive purposes
- Providing false, incomplete, or inaccurate information in forms
- Attempting to gain unauthorized access to systems, databases, or infrastructure of the Website
- Performing scraping, unauthorized automation, or any activity that affects the stability of the Website

5. Forms and Processing of Personal Data

The Website includes forms through which personal data is collected directly from the user, including:

- Full name
- Company
- Email address
- Phone number
- Additional information voluntarily provided

The user expressly authorizes TARSS to collect, store, and process such data for the following purposes:

- Contacting the user
- Responding to information requests
- Conducting commercial follow-up
- Recording information in internal management systems (CRM)
- Managing sales processes and commercial relationships

The user declares that the data provided is truthful and that they are authorized to provide such data when acting on behalf of third parties.

6. Communications

The user agrees that TARSS may contact them through the provided channels

(email, phone calls, messaging) to respond to their request, conduct commercial follow-up, or present information related to the services offered.

7. Absence of Cookies

The Website does not currently use cookies for tracking, profiling, or analytics purposes.

If tracking technologies are implemented in the future, TARSS will duly inform users through the appropriate mechanisms.

8. Intellectual Property

All content on the Website, including texts, designs, interfaces, logos, trademarks, graphics, and other elements, is the property of SKY CODE S.A.S. or is used under license and is protected by applicable regulations.

Reproduction, distribution, modification, or use without prior express authorization is prohibited.

9. Third-Party Links

The Website may contain links to third-party websites. TARSS does not control or assume responsibility for the content, availability, or policies of such sites.

10. Liability

TARSS does not guarantee continuous, uninterrupted, or error-free availability of the Website.

Use of the Website is at the user's sole responsibility.

TARSS shall not be liable for:

- Decisions made based on information from the Website

- Damages arising from the use or inability to use the Website
- Interruptions, technical failures, or events beyond its reasonable control

11. Modifications

TARSS may modify the content of the Website and these Terms and Conditions at any time. Modifications shall become effective upon publication.

12. Governing Law and Jurisdiction

These Terms are governed by the laws of the Republic of Colombia.

Any dispute shall be submitted to the competent courts of the city of Ibagué, Tolima, Colombia, unless otherwise required by law.

13. Relationship with the TARSS Platform

Use of the TARSS technological platform is subject to independent terms and conditions, which must be accepted by the user at the time of registration or use.

14. Entire Agreement

These Terms constitute the entire agreement between the user and TARSS regarding the use of the Website, without prejudice to other applicable documents such as the Privacy Policy.